

Beverage Service Temporarily Modified on Southwest Flights

Southwest Temporarily Suspends On-board Service

The Safety of Customers and Employees is the uncompromising priority onboard every Southwest flight. Therefore, in accordance with health officials' recommendations to limit close public interactions during the coronavirus (COVID-19) outbreak, Southwest is temporarily suspending all on-board beverage and snack services, except for canned water upon request. The change will be effective on Wednesday, March 25, and the Southwest Team truly appreciates our Customers' understanding during these dynamic, unprecedented times.

Original Post:

Southwest Airlines Flight Attendants are experts at Hospitality, and, when they have the chance, they love to spend time in the cabin getting to know Customers. So, the decision we recently made to reduce our in-flight beverage service wasn't something we took lightly. However, since limiting close public interactions is in everyone's best interest right now, here's what you can temporarily expect onboard Southwest flights:

- Short-haul flights of less than 250 miles: Beverage and snack service has been temporarily suspended on our shortest flights.
- All Southwest flights of more than 250 miles: Effective March 18, we will temporarily modify our service procedures by offering only cans of unopened water and snacks.

Of course, Customers are always welcome to bring food or non-alcoholic drink items onboard. Plus, you can still expect lots of smiles as Flight Attendants pass through the cabin, and we'll keep the same friendly interactions over the intercom. Our desire to deliver Southwest Hospitality will remain as strong as ever under these new conditions.

Our primary focus is supporting the well-being of everyone who travels with us, so thank you for your understanding during such an unprecedented time. We look forward to serving you the beverage of your choice in the near future!

[Southwest Airlines Co.](#) operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 119 airports across 12 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline(fn. 1). By empowering its more than 73,000(fn. 2) People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 134 million Customers carried in 2025. Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting [Southwest.com/citizenship](#).

1. Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey as of Q4 2025
2. Fulltime-equivalent active Employees as of March 31, 2026

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