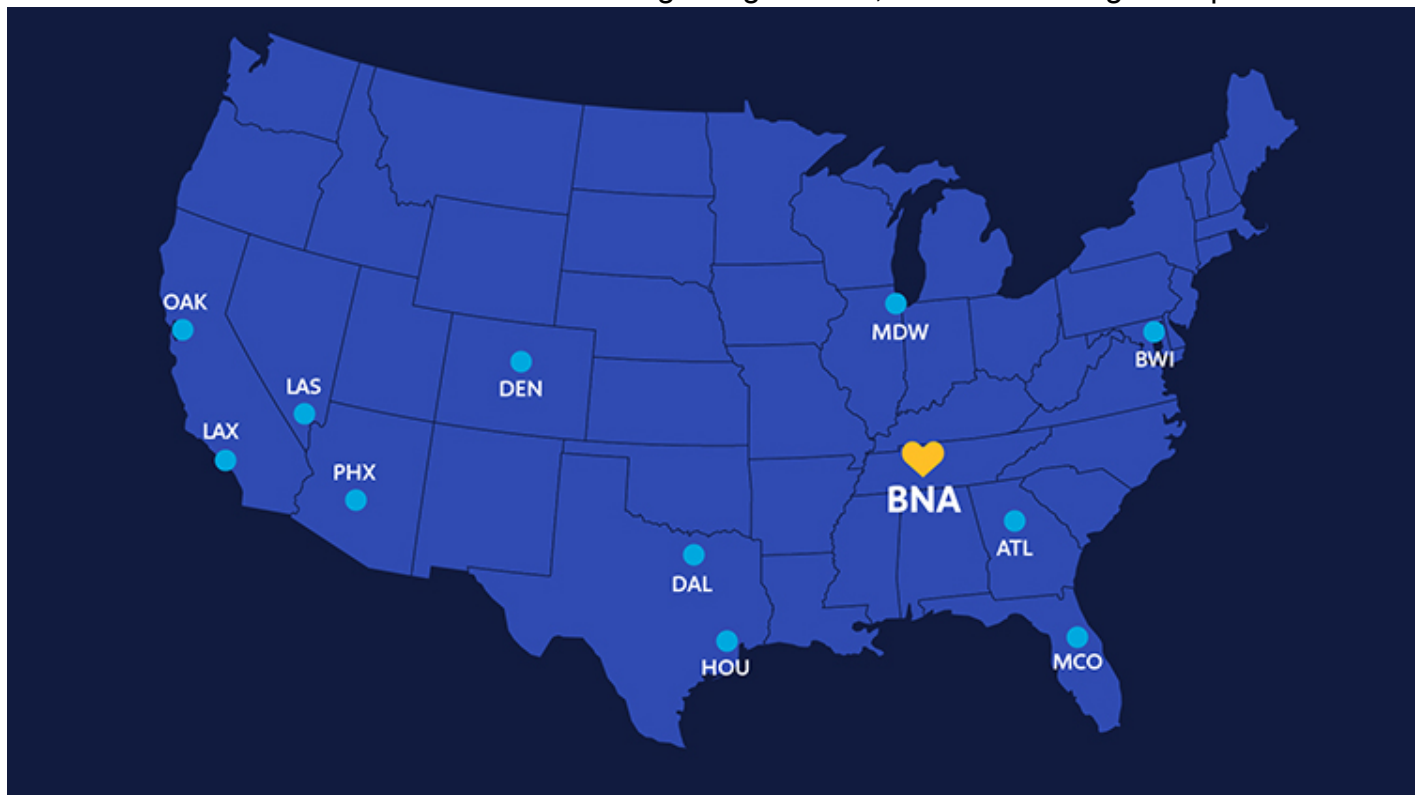


Southwest Airlines Announces New Crew Base for Pilots and Flight Attendants at Nashville International Airport (BNA)

DALLAS – Southwest Airlines Co. (NYSE: LUV) today furthered its commitment to Music City by announcing the addition of a Crew Base at [Nashville International Airport \(BNA\)](#) in the second quarter of 2024. Nashville will become the 12th Crew Base in the Southwest® system with approximately 150-250 Pilots, growing to 500-600 Pilots, and an estimated 500-700 Flight Attendants based in the new Crew location beginning in 2024, with continued growth planned.



"Hundreds of Southwest Employees who work in the air and on the ground already consider their hometown to be in Middle Tennessee, with our presence in Nashville remaining a key factor to our success, future growth, and the Reliability of our network," said [Andrew Watterson](#), Chief Operating Officer at Southwest Airlines. "Given our love for Nashville and the critical importance it plays in our network, it's a natural choice to make further investments by adding a Crew Base and doubling down on our commitment to Music City."

Southwest Airlines® began service to BNA on March 18, 1986, with eight daily nonstop departures to Chicago (Midway) and Houston (Hobby). Since then, it's grown to operate more flights and serve more air Passengers as the largest carrier at BNA, offering up to 166 departures a day to 57 cities nonstop, and currently housing nearly 1,000 Southwest Employees. To support the carrier's commitment to Nashville, the airline is striving to add four gates in the fourth quarter of 2023 to support its operation with a goal of 20 gates total by the end of the year to serve future Customers flying in and out of Nashville.

In 2016, the airline unveiled [Tennessee One](#), a specialty aircraft emblazoned with an artist's rendition of the Tennessee State flag, as a tribute to the state of Tennessee. Southwest additionally started service to Memphis International Airport on Nov. 3, 2013, and now offers up to 14 departures a day to 10 cities nonstop.



More than an Airline

Southwest Airlines continues to advance its corporate citizenship and outreach efforts by investing in partnerships and programs that drive economic, social, and environmental impact. The carrier is putting its Heart into action by mobilizing each Employee to do well by doing good; developing programs to meet the needs of its diverse communities; and engaging with business, civic, and community leaders to be a globally trusted corporate citizen fostering authentic relationships that empower communities. In 2022, Southwest invested more than \$180,000 through travel and cash contributions, and its Employees volunteered 722 hours for 30 organizations throughout the state. "As a top global travel destination and business hub, Tennessee is the ideal location for Southwest Airlines' newest Crew Base, and we look forward to the continued economic investment, job

creation for newly based jobs, and opportunity this expansion will bring for Tennesseans across the region," said [Gov. Bill Lee](#) . "We're honored Southwest, a leading American company serving millions of travelers each year, will be expanding its reach to the Volunteer State."

Future of Nashville

Southwest continues to invest in future projects at BNA. Earlier this year, BNA unveiled a renovated and reimagined Grand Lobby. The carrier is in the process of relocating its ticket counters to provide a better Customer Experience for those departing BNA. Additionally, Southwest continues its efforts to reinforce airport infrastructure, increase available equipment, and strengthen overall winter preparedness at BNA, to help Employees more effectively operate with bolstered Reliability in extreme weather.

ABOUT SOUTHWEST AIRLINES CO.

Southwest Airlines Co. operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 11 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline¹. Based in Dallas and famous for an Employee-first corporate Culture, Southwest maintains an unprecedented record of no involuntary furloughs or layoffs in its history. By empowering its more than 71,000² People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 126 million Customers carried in 2022. That formula for success brought industry-leading prosperity and 47 consecutive years³ of profitability for Southwest Shareholders (NYSE: LUV). Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting [Southwest.com/citizenship](#). As the airline with Heart, Southwest has set a goal to work toward achieving net zero carbon emissions by 2050. Southwest has also set near-term targets and a four-pillar strategy to achieve its environmental goals. Learn more by visiting [Southwest.com/planet](#).

1. U.S. Dept. of Transportation most recent reporting of domestic originating passengers boarded
2. Fulltime-equivalent active Employees
3. 1973-2019 annual profitability

Media Contacts:

Visit the Southwest Newsroom at [swamedia.com](#) for multimedia assets and other Company news.

Media Relations Team: (214) 792-4847, option 1

###

ABOUT SOUTHWEST AIRLINES CO.

[Southwest Airlines Co.](#) operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 12 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline(fn. 1). By empowering its more than 73,000(fn. 2) People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 134 million Customers carried in 2025. Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting [Southwest.com/citizenship](https://southwest.com/citizenship).

1. Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey as of Q4 2025
2. Fulltime-equivalent active Employees as of March 31, 2026

Media Contacts:

Visit the Southwest Newsroom atwswamedia.com for multimedia assets and other Company news.

###