Statement regarding the Boeing 737 MAX 8

Southwest Airlines is immediately complying with today's FAA requirement for all U.S. airlines to ground the Boeing 737 MAX 8. As a result, we have removed our 34 MAX 8 aircraft from scheduled service. Southwest operates a fleet of more than 750 Boeing 737s, and the 34 MAX 8 aircraft account for less than five percent of our daily flights.

We have been in constant contact with the FAA and Boeing since Ethiopian Airlines' accident last Sunday. While we remain confident in the MAX 8 after completing more than 88,000 flight hours accrued over 41,000 flights, we support the actions of the FAA and other regulatory agencies and governments across the globe that have asked for further review of the data – including information from the flight data recorder – related to the recent accident involving the MAX 8. The Safety of our Customers and Employees is our uncompromising priority, and today's action reflects the commitment to supporting the current investigations and regulatory concerns.

Our goal is to operate our schedule with every available aircraft in our fleet to meet our Customers' expectations during the busy spring travel season. Additionally, to support our Customers, Southwest is offering flexible rebooking policies. Any Customer booked on a cancelled MAX 8 flight can rebook on alternate flights without any additional fees or fare differences within 14 days of their original date of travel between the original city pairs. A Travel Advisory with additional information for Customers will be posted on Southwest.com.

"During our 48-year history, Southwest has continuously demonstrated our commitment to Safety," said Gary Kelly, Southwest's Chairman of the Board and Chief Executive Officer. "We sincerely appreciate the trust our Customers and Employees place in our airline every day, and the Southwest Team is working diligently to minimize disruptions to our Customers' travel plans."

ABOUT SOUTHWEST AIRLINES CO.

In its 48th year of service, Dallas-based Southwest Airlines Co. (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 58,000 Employees to a Customer base topping 120 million passengers annually. Southwest became the nation's largest domestic air carrier in 2003 and maintains that ranking based on the U.S. Department of Transportation's most recent reporting of domestic originating passengers boarded. In peak travel seasons, Southwest operates more than 4,000 weekday departures among a network of 99 destinations in the United States and 10 additional countries.

SOURCE Southwest Airlines Co.

ABOUT SOUTHWEST AIRLINES CO.

Southwest Airlines Co. operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 120 airports across 12 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline(fn. 1). By empowering its more than 73,000(fn. 2) People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 134 million Customers carried in 2025. Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting Southwest.com/citizenship.

1. Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey as of Q4 2025
2. Fulltime-equivalent active Employees as of March 31, 2026

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