

Available Now: The 2021 One Report & Diversity, Equity & Inclusion Report!

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For more than 50 years, Southwest Airlines has been committed to doing the right thing by our People, through our Performance, and in service to our Planet. We take pride in our reputation as the airline with Heart, and that naturally extends to a passion for making a difference in our communities and protecting our resources. There's nothing that showcases our corporate Citizenship efforts in 2021 better than the 2021 One Report—our annual corporate social responsibility Report.

This integrated Citizenship report provides important data and highlights significant social, economic, and environmental events that occurred throughout 2021, all through the lens of Citizenship.

2021 One Report highlights include:

- A Word from Bob: Hear directly from Chief Executive Officer, Bob Jordan, on the progress and accomplishments our Company has made during our Citizenship journey.
- Our 10-Year Environmental Sustainability Plan: In 2021, we proudly announced our long-term goal to achieve carbon neutrality by 2050, along with our shorter-term, 10-year environmental sustainability plan. Each year through 2030, we plan to maintain carbon emissions at 2019 levels while continuing to grow our operations by focusing on four pillars: Reduce, Replace, Offset, and Partner.

- Inspiring the future through Southwest Scholarships: Championing educational attainment for all is a foundational principle that drives our work across the communities we serve. In 2021 we awarded our first round of scholarships through the Southwest Airlines Scholarship Program, supporting 17 students.
- Recognizing our milestone 50th Anniversary: In celebration of our 50th Anniversary, we focused on recognizing our Company's historic journey and honoring the People who kept us flying for the last five decades—our dedicated People, key partners, and loyal Customers.

Learn more about our efforts around People, Performance, and Planet by visiting SouthwestOneReport.com.

Something New for 2021

New this year, we've also launched the Southwest Airlines Diversity, Equity, & Inclusion (DEI) Report, a companion piece to the One Report. This comprehensive report focuses on our current DEI priorities and path forward. We plan to share this report on an annual basis in an effort to keep our Cohearts, Customers, and other Stakeholders informed on the progress of our DEI goals, commitments, and initiatives.

We are committed to Doing Well by Doing Good and these reports are the perfect way to learn more about corporate Citizenship at Southwest.

2021 One Report

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citizenship efforts by visiting
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