

Southwest Airlines Prepared to Assist Spirit Airlines' Customers Facing Travel Disruption

Update 2: Saturday, May 2; 4:30 p.m. CDT

Southwest is continuing to assist Customers whose travel plans have been disrupted after Spirit Airlines ceased operations early Saturday, May 2.

To help affected travelers, Southwest is offering special fares for domestic travel at Southwest airport ticket counters in cities previously served by Spirit. These fares are capped as follows:

- 1-1,000 miles: \$199
- 1,000+: \$299

For international travel, Southwest will offer discounted rates. These discounted fares are available through Saturday, May 16 until 11:59 p.m. CDT. In addition, Southwest has set up dedicated Customer service lines for former Spirit Customers at Fort Lauderdale, Las Vegas, and Orlando.

Southwest is also offering capped Basic fares at \$299 on nonstop routes to and from Las Vegas and Orlando—routes that that were previously operated by Spirit. These fares are available for new bookings made through May 10, 2026, for travel between May 2 and May 10, and can be purchased at [Southwest.com](https://www.southwest.com).

Southwest is supporting former Spirit employees by offering assistance with booking space-available (nonrevenue) travel on Southwest flights. Employees who no longer have access to their usual booking platforms can call Southwest's employee booking line through Saturday, May 16 to create standby listings.

The People of Southwest Airlines continue to extend their heartfelt wishes to all Spirit Customers and employees. Southwest's goal is to provide seamless support to ensure travelers and former Spirit employees reach their destinations, and stands ready to provide a safe, reliable, and welcoming experience to all needing assistance.

Update 1: Saturday, May 2; 2:30 a.m. CDT

Southwest Airlines is prepared to assist travelers affected by disruptions related to Spirit Airlines' cessation of operations. Customers holding Spirit reservations may only access special Southwest

fares at Southwest ticket counters at their departure airport for eligible routes through 11:59 p.m. CDT on Wednesday, May 6.

For domestic travel, these fares will be offered for flights where Southwest provides overlapping service, based on ticket mileage:

- 1-500 miles: \$200
- 501-1,000 miles: \$300
- 1,000+ miles: \$400

For international flights, Southwest will also offer discounted rates. In addition, Spirit Customers who hold Spirit Silver or Gold Status can enjoy the benefits of A-List with the airline's [status match program](#).

Southwest looks forward to extending its Hospitality to Spirit customers and offers its heartfelt sympathies to Spirit's employees.

ABOUT SOUTHWEST AIRLINES CO.

[Southwest Airlines Co.](#) operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 12 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline(fn. 1). By empowering its more than 73,000(fn. 2) People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 134 million Customers carried in 2025. Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting [Southwest.com/citizenship](#).

1. Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey as of Q4 2025
2. Fulltime-equivalent active Employees as of March 31, 2026

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